## HOUSING STRATEGY – Action Plan 2025-2030



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# Background

- Visited IPSC in September
- Cabinet approval for Strategy with IPSC recommendation
- Action Plan and additional case studies

# **Priority summary**

Priority 1: Building high quality, sustainable and affordable new homes.	Priority 2: Improving the safety, quality and energy efficiency of our homes.	Priority 3: Supporting our residents to live independently, including through prevention of homelessness.	Priority 4: Ensuring that our neighbourhoods are safe, happy, and thriving.			
· We will work with partners to		We will work with partners	· We will bring empty			
enable the delivery of new	ensuring that no household	to help our most vulnerable	homes back into use.			
homes to meet local need.	is living in fuel poverty.	residents live independently.				
· We will lead by example by	· We will ensure that our	We will provide a range of	· We will invest in our			
building and acquiring	residents live in safe, decent,	housing to suit the needs of	communities to ensure			
hundreds of new council	high-quality homes.	individual households.	they are inclusive and safe.			
homes.						
· We will ensure new homes	· We will ensure that all	We will end rough sleeping	· We will ensure that new			
are high quality and	landlords operate to the	in Rotherham and work to	and improved homes			
sustainable.	highest standard.	prevent our residents from	support regeneration.			
		becoming homeless.				
Over organization						

### Our approach

Keeping our residents healthy and warm
Playing our part to reduce carbon emissions
Reduce inequalities in and between our communities

### Priority 1: Building high quality, sustainable and affordable new homes.

### Our aims:

- We will work with partners to enable the delivery of new homes to meet local need.
- We will lead by example by building and acquiring hundreds of new council homes.
- We will ensure new homes are high quality and sustainable.

### **Key Performance Indicators:**

- Increase the number of new homes built in the Borough.
- Ensure a minimum 25% of new homes are affordable housing.
- Increase the number of council homes available, including through new build and acquisitions.
- Ensure all council new build and acquisitions are a minimum EPC C when let.

### Over the next five years, we will:

- Provide a high quality, efficient planning service to help accelerate delivery, including pre-application advice for housing developments and working with housing developers and builders to enable key strategic housing sites identified in the Local Plan to meet housing targets.
- Continue to diversify the housing offer in the Borough, including affordable home ownership options such as shared ownership, more joint
  working with SMEs and housing associations, supported by partnership working with SYMCA and Homes England to maximise funding
  opportunities for housing schemes.
- Adopt the Bassingthorpe Farm Supplementary Planning Document and work with partners to shape delivery of this and other key strategic housing sites.
- Deliver more **council and affordable homes** through our Council build, acquisitions and small sites homebuilding initiative programmes on sites across the Borough, and through our work to enable affordable housing with partners. We will achieve our 1,000 Council homes target by Summer 2027 and build a pipeline of future affordable housing projects.
- Meet and where possible, exceed minimum nationally described **space standards** when building new council homes, and build new homes with renewable energy systems to ensure that they are **zero carbon ready** to meet the Future Homes Standard. We will also ensure all Council acquisitions are a minimum of EPC rating C.
- Use our Place and Quality Panel to ensure schemes are delivered with input from cross-council services and that we learn from outcomes of recent delivery.

- No. of new homes built, including council and partner delivery
- Planning applications
- % of housing target achieved
- Customer feedback

- No. of developments meeting the Affordable Housing policy
- Adoption of the Bassingthorpe SPD
- New build EPC ratings
- Case studies

## Priority 2: Improving the safety, quality and energy efficiency of our homes

### Our aims:

- We will work towards ensuring that no household is living in fuel poverty.
- We will ensure that our residents live in safe, decent, high-quality homes.
- We will work towards ensuring that all landlords, including the Council, operate to the highest standard.

### **Key Performance Indicators:**

- Increasing the percentage of satisfied tenants in all of the Regulator of Social Housing's Tenant Satisfaction Measures
- Increasing the proportion of our council homes that meet the Decent Homes
   Standard and continue to improve our repairs and health and safety compliance
   performance
- Increasing the number of private sector landlord actions addressing Category 1 and 2 hazards following Council intervention.
- Reducing the percentage of households living in (Low Income Low Energy Efficiency) fuel poverty in Rotherham
- Increasing energy efficiency in existing homes, including ensuring all council homes achieve an EPC certificate minimum rating C by 2030.

### Over the next five years, we will:

- Meet or exceed minimum council housing standards to ensure our tenants are safe in their homes. We will focus on improving our performance against the Decent Homes Standard; ensuring all repairs, risk assessments, inspections and safety checks are carried out to target timescales; and improving how we manage our homes and work with our tenants to meet the consumer standards. This will be underpinned by our stock condition survey and a £37m expansion in our housing improvements capital programme.
- Continue to provide a range of support to address **fuel poverty** and **improve energy efficiency**. Our energy crisis support scheme will support qualifying residents in fuel poverty, and our Healthy Homes Plan will provide help and advice to residents to increase energy efficiency in their homes, supported by ECO4 and ECO5 grants for our most vulnerable residents and/or homes with the lowest energy efficiency.
- Develop our council housing decarbonisation plan, aiming to meet legal requirements to achieve EPC C by 2030, and then a roadmap to net zero emissions. We will maximise opportunities to invest in the Borough by bidding for funding that becomes available through Department for Energy Security and Net Zero.
- Hold landlords in **Selective Licensing areas** responsible for the condition and management of their properties and, subject to review of recent consultation, continue to review the case to expand Selective Licensing to other areas of the borough. We will also implement new powers granted by the Renters Rights Act.

- Tenant satisfaction measures (various)
- No. of homes meeting decent homes standards (or other)
- £ of capital investment
- No. of Cat1 and Cat2 hazards

- % households in fuel poverty
- Homes with EPC rating C or above
- No. of ECO grants accessed
- Case studies

## Priority 3: Supporting our residents to live independently, including through prevention of homelessness.

#### Our aims:

- We will end rough sleeping in Rotherham and work to prevent our residents from becoming homeless.
- We will work with partners to help our most vulnerable residents live independently.
- We will provide a range of housing to suit the needs of individual households.

### **Key Performance Indicators:**

- An increase in the proportion of households approaching us for help who are prevented or relieved from homelessness, rather than requiring longer term support.
- Further reductions in the use of hotels as emergency accommodation.
- An increase in the number of affordable homes built in Rotherham that meet a specialist need.
- More residents able to benefit from adaptations to their homes, within smaller waiting times.

### Over the next five years, we will:

- Further strengthen our focus on **homelessness prevention** through an updated Homelessness Prevention and Rough Sleeper Strategy. We will step up support for those facing homelessness; we will ensure financial support is made available including issuing discretionary housing payments; and we will work more closely with families and landlords to keep people in their homes for longer.
- Increase the provision of suitable **temporary and move-on accommodation**. We will improve the quality and service standards of temporary accommodation and deliver further reductions in the usage of emergency hotel accommodation. And we will work with private landlords and housing associations to improve the range of permanent accommodation available.
- Improve our **understanding of the diverse needs of our tenants**, including vulnerabilities, so we can get better at early intervention and tailoring our services.
- Continue to build and acquire a range of house types, to meet the needs of older residents, residents with disabilities, vulnerable adults and families, looked after children and care leavers to rent from the council or housing associations. This will be informed by developing our understanding of different housing needs e.g. armed forces, learning disability and autism, physical disability, mental health, and gypsies and travellers.
- Fully implement our **new approach to aids and adaptations**, including stepping up the use of discretionary grants, with an aim to reduce the average length of time waiting for major adaptations.
- Change how our **social housing allocations** policy works, so we are making better use of our limited council housing stock, meeting housing need, and supporting successful and balanced communities.

- Updated Homelessness and Rough Sleeper Strategy
- No. of homelessness cases received, prevented or relieved
- Discretionary housing payments issued
- No. of hotels / temporary accommodation properties accessed

- No. of homes built or acquired which meet specific needs
- No. of adaptations / types of adaptations
  - Customer feedback
- Case studies

## Priority 4 – Ensuring that our neighbourhoods are safe, happy, and thriving.

#### **Our Aims:**

- We will bring empty homes back into use.
- We will invest in our communities to ensure they are inclusive and safe.
- We will ensure that new and improved homes support regeneration.

### **Key Performance Indicators:**

- Reduce the number of long-term empty homes.
- Increase the percentage of council tenants satisfied we make a positive contribution to neighbourhoods.
- Increase the percentage of tenants satisfied with our approach to handling antisocial behaviour.

### Over the next five years, we will:

- Deliver our **Empty Homes Plan**. We will provide advice to owners and landlords of empty homes to help bring homes back into use, use enforcement powers to tackle empty homes where necessary, and ensure that empty council homes (voids) are brought back into use as soon as possible.
- Continue to invest in and improve our tenant and resident engagement, including through creating a new Tenant Engagement Framework with our
  council tenants; working to retain our TPAS exemplar status for demonstrating long-term commitment to community engagement; and working with
  Rother Fed and our tenants to strengthen tenant voice and influence.
- Deliver improvements to our council estate **communal and shared areas**, through introducing new estate caretaking teams and increasing our investment in environmental schemes around our housing blocks.
- Improve our approach to tackling **anti-social behaviour** in our communities, including by making more use of enforcement powers such as civil penalty notices, finding new purposes for areas of land currently attracting anti-social behaviour and fly-tipping, and strengthening the approach our housing officers take when dealing with incidents.
- Make £216,000 in funding available annually to be allocated to projects and environmental improvements that directly benefit council tenants via our **Ward Housing Budget**.
- Implement the Council's Banning Order Policy to tackle landlords who are in breach of one or more of the sections of the Housing Act 2004.

- No. of long-term empty properties
- No. of empty properties brought back into use
- Average relet time for council homes
- £ invested in communities via ward budgets

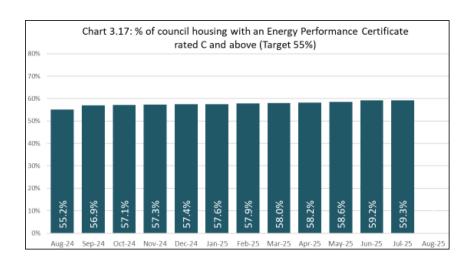
- Community protection notices issued
- Banning orders issued
- Customer feedback
- Case studies

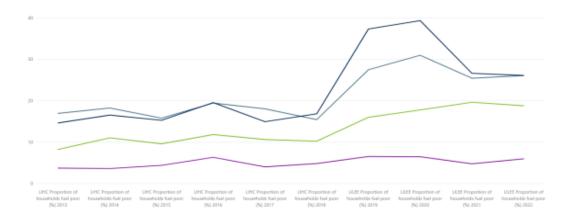
# How will we measure performance?

 Housing monthly scorecard



National data





# Example of how we measure performance: Priority 1 - Building high quality, sustainable and affordable new homes

Key Performance Indicator: Increase the number of council homes available, including through new build and acquisitions.						
How do we achieve this?	Deliver more council and affordable homes through our Council build, acquisitions and small sites homebuilding initiative programmes on sites across the Borough.	We will achieve our 1,000 Council homes target by Summer 2027 and build a pipeline of future affordable housing projects.	Use our Place and Quality Panel to ensure schemes are delivered with input from cross-council services and that we learn from outcomes of recent delivery.	Meet and where possible, exceed minimum nationally described space standards when building new council homes, and build new homes with renewable energy systems to ensure that they are zero carbon ready to meet the Future Homes Standard. We will also ensure all Council acquisitions are a minimum of EPC rating C.		
How will we measure success?	Increase the number of affordable homes in Rotherham	Meet 1,000 homes target	Present a case study every year for the five-year period	Ensure 100% of council new build is zero carbon ready and 100% of acquisitions from the open market are brought up to EPC rating C through voids work		
Data	Council homes delivered, recorded in Housing Monthly Scorecard Section 12.1	Council homes delivered, recorded in Housing Monthly Scorecard Section 12.1 and present to Cabinet, future pipeline development programmes biannually.	Case studies	Contracts with developers / EPC records on Northgate system		

# Any questions?